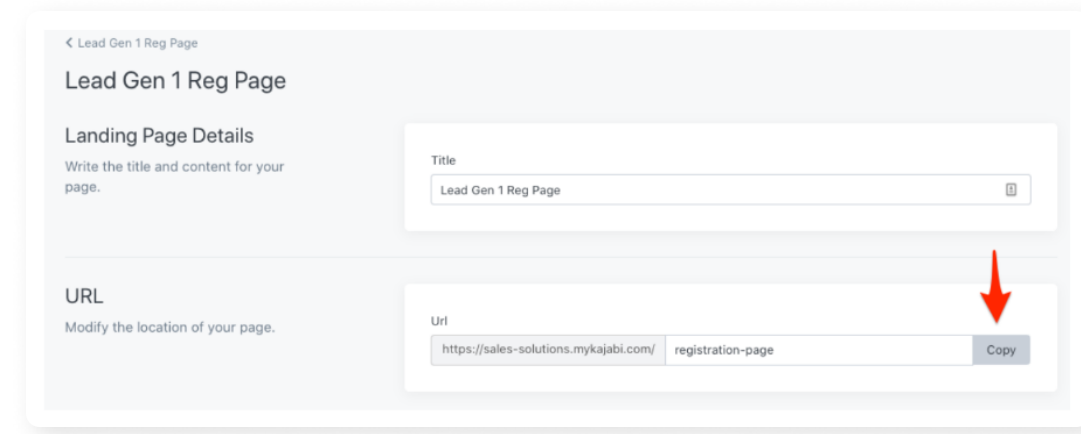


Q/A Testing



Form Registration

Registration Page
Select > Edit Details > Copy URL

Test Browser or Incognito/Private window
ALWAYS use a different browser or incognito/private window when testing. You do not want to test on the same browser when logged in as Admin to your Kajabi account.

Test Email Address
Use a different email address when testing. It is recommended to create a separate Gmail address for testing purposes only. It will allow you to use different variations of the same email address... extremely helpful.

If you're using G-Suite or any new test Gmail address, you can insert a + before the @ symbol and insert any verbiage you'd like.

Example:
Regular test email address: joeltest@gmail.com
> 1st variation: joeltest+purchase1-date@gmail.com
> 2nd variation: joeltest+purchase2-date@gmail.com
> 3rd variation: joeltest+pdfdownload1-date@gmail.com

Purchase

Offer/Checkout Link
Only use the Offer Link (not the Preview link) when testing. the Offer's preview link can generate a 'you don't have permission...' error message.

Test Browser or Incognito/Private window
ALWAYS use a different browser or incognito/private window when testing. You do not want to test on the same browser when logged in as Admin to your Kajabi account.

Test Email Address
Use a different email address when testing. It is recommended to create a separate Gmail address for testing purposes only. It will allow you to use different variations of the same email address... extremely helpful.

If you're using G-Suite or any new test Gmail address, you can insert a + before the @ symbol and insert any verbiage you'd like.

Example:
Regular test email address: joeltest@gmail.com
> 1st variation: joeltest+purchase1-date@gmail.com
> 2nd variation: joeltest+purchase2-date@gmail.com
> 3rd variation: joeltest+pdfdownload1-date@gmail.com

Existing Customer
For an 'existing' customer, ensure you're NOT logged in as the existing user so you can simulate the same transaction process. Please use an incognito, private window or a different browser altogether... ..cannot stress this enough.

Clear Communication
It is recommended to insert a short line on your checkout page body such as: "If you already own 'an existing course', make sure to use the original email address so that you have access to all of your courses from one account."

